

Tarneit North Football Club Refund & Cancellation Policy



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TARNEIT NORTH FOOTBALL CLUB

Refund & Cancellation Policy

1. Purpose

Tarneit North Football Club is committed to providing fair and transparent processes regarding registrations, payments, cancellations, and refund requests.

This policy outlines the club's approach to refunds and cancellations relating to club activities and memberships.

2. Scope

This policy applies to:

- Player registrations
- Club memberships
- Programs and events
- Club-related payments and fees

3. Registration and Payment

All registrations and payments must be completed in accordance with club requirements and within specified timeframes.

Participation in club activities may be subject to payment confirmation.

4. Cancellation Requests

Cancellation requests should be submitted to the club as soon as possible.

The club may consider requests relating to:

- Injury or medical circumstances
- Relocation
- Exceptional personal circumstances
- Program withdrawal

5. Refund Considerations

Refund requests may be assessed based on factors including:

- Timing of the request
- Costs already incurred by the club
- Registration and governing body fees
- Uniform or equipment orders
- Participation already undertaken

6. Non-Refundable Costs

Certain fees or expenses may be non-refundable where costs have already been committed or paid by the club.

7. Partial Refunds

Where appropriate, partial refunds may be considered at the discretion of the club.

8. Club Cancellation of Activities

If the club cancels a program, activity, or event, affected participants may be eligible for a refund or credit where appropriate.

9. Behaviour and Disciplinary Matters

Refunds may not be provided where participation is suspended or terminated due to breaches of club policies, misconduct, or disciplinary action.

10. Processing Timeframes

Approved refunds will be processed within a reasonable timeframe determined by the club.

11. Policy Review

This policy may be reviewed and updated periodically to reflect changes in club operations, financial requirements, or governing body regulations.

